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October 9, 2003

Letter of Recommendation
for Yuri Cristiano Mascarenhas Diógenes

To Whom It May Concern

Yuri Diógenes worked for us from 1996 to 1998. He started as an instructor of Microsoft Office courses, but in this period we evaluate that he can be more than one instructor and he start to write materials for our courses.

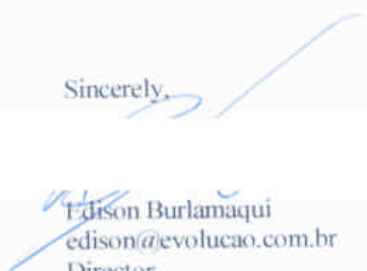
During this period he help us to develop our Web Site and he became a Coordinator of DEPT – Department of Technical Publications, make a great work planning, developing and write or help to write a many materials.

In 1997, Yuri Diógenes became Microsoft Certified Professional and became a member of a team that help us to be approval on Microsoft Solution Provider ATC'97 program. The contribution of Yuri Diógenes in this case is very important to the company.

He is a hard working and level-headed person and he always looked for ways to improve the company accentuate the importance to the company be a Microsoft Certified Solution Provider and effort to certify our technical professionals.

I recommend Yuri Diógenes to you without reservations.

Sincerely,


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