

For security purpose the signature of the employer is hidden

--- Go to Next Page ---



October 20, 2003

Letter of Recommendation  
for Yuri Cristiano Mascarenhas Diógenes

To Whom It May Concern

Telemar is a Telecommunication Enterprise with the biggest telephone infrastructure in Brazil. Our IT infrastructure is very complex and Ceara Branch Office is composed by one LAN with 10 servers and 1500 workstations distributed in many VLANs. The WAN infrastructure connects the 16 states in Brazil where Telemar has a point of presence. Yuri Diógenes worked for Telemar Corporate as a subcontracted of LanLink Informática. He worked with us from October 1999 to November 2000 as a Support Analyst and Coordinator of subcontracted support team, with three members.

Yuri Diógenes became one Domain Administrator of our Windows NT Domain and is responsible to administer all Windows NT platform and Exchange 5.5 Organization, which includes five remote sites. He performed tasks like installing network server, monitoring existing servers, maintaining network services such as DNS, WINS and DHCP. He also was responsible for enterprise backup, connectivity environment using Cisco Routers, RRAS, Microsoft Proxy Server, TCP/IP design and implementation, TCP/IP Print Services, maintaining SNA Server LU printers, evaluation and researching new technologies, and day-to-day troubleshooting tasks.

Yuri Diógenes was always a hard working employee that could undertake any technical job assigned to him. In this period Yuri Diógenes demonstrate expertise and professionalism to conduct situations of stress in critical missions.

He is very cooperative and work with him is very productive for us. Our experience with him has been consistently beyond expectations. We strongly recommend him

Sincerely,

José Benedito de Sousa Lobo  
[lobo@telemar-ce.com.br](mailto:lobo@telemar-ce.com.br)

IT Manager  
IT Department  
Telemar Corporate  
[www.telemar.com.br](http://www.telemar.com.br)